

please  
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stamp if  
posting

**Feedback  
CultureNL Ltd  
Summerlee Museum of  
Scottish Industrial Life  
Heritage Way  
Coatbridge  
ML5 1QD**

## Compliments, Comments & Complaints Form

Please use this space to tell us about your compliment, comment or complaint, please provide as much detail as you can:

Date \_\_\_\_\_ Facility \_\_\_\_\_

Your Name \_\_\_\_\_

Your Address \_\_\_\_\_

Your Telephone Number \_\_\_\_\_

Your E-mail \_\_\_\_\_

We, (CultureNL, the data controller for the purposes of the Data Protection Act 1998) will use the information you provide on this form to deal with your compliments, comments or complaint and, where appropriate respond to you in accordance with our customer complaints procedure.

You can hand this form into a member of staff at a CultureNL venue or post it to:

**Feedback, CultureNL Ltd, Summerlee Museum of Scottish Industrial Life  
Heritage Way, Coatbridge ML5 1QD**

Alternatively you can e-mail your compliment,  
comment or complaint to us at: [feedback@culturenl.co.uk](mailto:feedback@culturenl.co.uk)